



TERMS AND CONDITIONS 2010

1. When you make a booking with 2:09 Events Ltd you must complete a booking form with all of the travel arrangements required and forward it with the required travel deposit plus any event entry fees, tuition/training fees or insurance. You must sign the booking form accepting on behalf of all your party the terms of these booking conditions and pay deposits and race entries as outlined in the selling brochure.

Non-standard tour arrangements such as those that may involve the issuing of an airline ticket at the time of purchase are subject to full payment at the time of booking.

2. The price of your holiday is that shown on your confirmation/invoice and may vary from the price shown in any brochures or websites. In most cases we hold guaranteed group price for services, however some tour arrangements are not fixed to allow flexibility, and increases in fares or other costs may vary if demand with the supplier is high.

Any variation in the advertised price will be indicated at the time of booking. Once agreed and a confirmation/invoice issued there will not be any change to the prices except for government imposed increases in taxes or fuel supplements imposed by transport providers.

3. The balance of the price of your holiday must be paid at least 10 weeks before the departure date from the UK and will be shown on your confirmation/invoice. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit and race entry fees and apply cancellation charges set out below.

4. If, after our confirmation has been issued, you wish to make changes to the arrangements, we will do our utmost to make the changes, provided that notification is received in writing at our offices from the person who signed the booking form, or from their travel agent, at least 10 weeks before departure.

In addition to any charges levied by the airlines, hotels or other suppliers an administration charge of £30 will be levied by 2:09 Events Ltd to cover our costs in making any changes and for re-issuing your invoice.

Any alteration by you within 10 weeks of departure and any such request for an alteration will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out below. Certain travel arrangements and airline tickets once issued are non-changeable and non-transferable and therefore cannot be changed, any alteration requests will incur a 100% cancellation charge and new arrangements or tickets will be charged at the fares applicable at the time of your request.

5. You, or any member of your party, may cancel their holiday at any time providing that the cancellation is made by the person signing the booking form and is communicated to us in writing directly or via the travel agent with whom the booking was made. As this incurs administrative costs, we will retain your deposit, Insurance premiums and race entry fees. If the number of persons booked changes, the holiday costs

will be recalculated on the basis of the amended party size and you will need to pay any difference in the holiday price.

Our ability to recover payments made to suppliers for travel arrangements on your behalf will be reduced the closer to the departure date your cancellation is received. A sliding scale of charges reflects the risk to 2:09 Events Ltd. and will be applied to your cancellation invoice as follows:

More than 56 days	Deposit only
56-29 days	50% (or deposit, whichever is greater)
28-15 days	70%
14-8 days	90%
Less than 8 days	100%

6. We strongly recommend that all travellers take out Travel Insurance. If the reason for cancellation is covered under the terms of an insurance policy, you may be able to reclaim these charges less any excess amounts indicated in the Insurance policy.

7. If you have a problem during your holiday, please inform our representative/agent/hotel reception, who will endeavour to put things right quickly. If your complaint cannot be resolved locally, your representative/agent/hotel reception will ask you to complete a report, the original of which is for you and a copy will be forwarded to our head office. Please follow this up within 28 days of your return home in writing.

8. It is unlikely we will have to make any changes to your holiday, but we do plan the arrangements many months in advance. Occasionally changes may be made, which we reserve the right to do at any time. Most of these changes are minor. However if a major change becomes necessary, we will inform you or your travel agent as soon as reasonably possible if there is time before departure. When a major change occurs, provided it does not arise from circumstances amounting to force majeure as set out below, you will have the choice of either accepting the change of arrangements, purchasing another available holiday from us or cancelling your holiday and receiving a full refund.

In all cases we will pay compensation as detailed below:

Informed more than 56 days before departure	Nil
55-15 days before departure	£10 per fare paying passenger
Less than 14 days before departure	£25 per fare paying passenger

9. Compensation will not be payable if we are forced to cancel, or in any way change your holiday due to war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire or adverse weather conditions or other circumstances amounting to force majeure.

In the unlikely event of the cancellation/postponement of sporting events for whatever reason,

2:09 Events Ltd cannot be held responsible in any way for any monetary loss, inconvenience or any other circumstances outside of our control, including non-refundable events fees.

10. Some events require a minimum number of participants to operate and we reserve the right to cancel a tour if the event does not reach the required numbers. However, in no case will we cancel your holiday less than 2 weeks before the final balance date. In circumstances where we are unable to provide the holiday booked we will return to you all monies paid, or offer you an alternative holiday of comparable standard and if a cancellation occurs within 8 weeks of departure, compensation on the same scale to that shown item 8 above.

We accept responsibility to ensure the holiday which you booked with us is supplied as described in this brochure and the services offered reach a reasonable standard. If any part is not provided as promised, we will pay you appropriate compensation if this has affected the enjoyment of your holiday.

We accept responsibility for the acts and / or omissions of our employees, agents and suppliers save where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost. This limit does not apply to injury, death or illness.

(i) We accept responsibility for death, injury or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or in the course of their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law.

(ii) In respect of carriage by air, sea and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention.

11. If any client suffers death, illness or injury whilst overseas arising out of an activity which does not form part of the foreign inclusive holiday arrangements or excursion arranged through us, we shall, at our discretion offer advice, guidance and assistance to help you in resolving any claim you may have against a third party, providing we are advised of the incident within 90 days of the occurrence. Where legal actions is contemplated our authority must be obtained prior to commencement of proceedings and be subject to your undertaking to assign any costs recovered or any benefits received under an appropriate insurance policy to ourselves.

12. When you travel with a carrier, the conditions of that carrier apply, some of which may limit liability. This brochure is the responsibility of the tour operator; it is not issued on behalf of, and does not commit the airlines mentioned therein or any airline whose services are used in the course of the tour.

13. This contract is made on the terms of these booking conditions which are

governed by English Law and both parties shall submit to the jurisdiction of the English Courts at all times.

14. Descriptions in the 2:09 Events Ltd published brochures and websites are advised by us in good faith and every care is taken to ensure their accuracy. However, since the tours are prepared up to 12 months in advance, there may be occasions when an advertised facility or entertainment is not available during your own particular tour. 2:09 Events Ltd cannot be held responsible for the temporary withdrawal of facilities and activities due to maintenance, unstable weather conditions or lack of support. Similarly there may be occasion, especially during the low season, where certain advertised schedules, entertainment or amenities are changed, cancelled or curtailed. Further, the operation of certain amenities and facilities may be subject to local licensing laws or religious holiday. Government or local authority restrictions may also dictate that a hotel or apartment limits certain facilities e.g. air-conditioning or water supply, in the cause of conservation.

GENERAL INFORMATION

The air holiday and flights in this brochure are ATOL protected, since we hold an Air Travel Organisers License granted by the Civil Aviation Authority. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advanced booking.

For further information, visit the ATOL web site on www.atol.org.uk (click on the ATOL license below the master index).

ITEMS INCLUDED IN TOURS COSTS

Items included in your tour are as described in the selling itinerary. Your confirmation/invoice will confirm the flights booked for you, the room type and board basis.

HEALTH REGULATIONS

We will advise you of any vaccinations required for the destinations you are travelling through on your tour. Health requirement regulations may change so you must consult your doctor and/or obtain the relevant health leaflets e.g. the D.O.H. leaflet "Protect your Health Abroad" from your local Post Office or the Department of Health.

DELAYS

In the event of a delay in departure, it is the responsibility of the carrier to determine delay policy. We reserve the right to change the flight/carrier in the interest of efficiency if we become aware of a major delay in advance.

PASSPORT/VISAS

It is your responsibility to make sure all your travel documents are in order. Airlines may refuse travel if you do not have the correct documents. The name on the passport MUST match the name on the ticket. If the names do not match you may not be able to travel and your insurance policy may be invalid.

PASSPORTS

A full ten year British Citizen Passport is required for all overseas tours. It must be valid for 6 months after your return. Other nationalities should check requirements with the relevant embassy. **THIS IS YOUR RESPONSIBILITY.**

UK Passport Office Website - www.passport.gov.uk.

Those in possession of a passport showing them to be a British Subject should check whether this passport is valid for their destination and whether a visa is required.

THIS IS YOUR RESPONSIBILITY.

VISAS – ALL TOURS

It is each client's responsibility to check the entry requirements of their chosen destination with the appropriate embassy, to obtain and process the correct forms with the Embassy allowing sufficient time for the application to be processed. If visas are required for British Citizen passport holders on any of our tours, this may be stated on the individual tour itinerary and we will assist in giving you information or visa application forms where possible. However, non-British passport holders should always check requirements with the relevant embassy. Failure to obtain a visa is not a valid reason for cancelling the tour. Clients travelling to the USA are reminded that persons with a criminal record will require a Visa.

TICKETS & TOUR DOCUMENTS

We will send your travel documents, tickets and final travel itinerary, plus any event registration documents and luggage labels so that you receive them not less than 7 days before departure.

It is your responsibility to keep travel documents safe while on tour. We recommend that you take a photocopy of the photo and information page of your passport and keep this as a separate place.

RACE ENTRY FORMS

All race entrants are obliged to fill in the appropriate official entry form, which we will send you. This form must be returned within 7 days to 2:09 Events Ltd and is subject to the conditions of entry, over which we have no jurisdiction. Failure to return the signed entry form within the specified time could result in your race entry being refused and your booking cancelled with the loss of all monies paid.

ROOM SHARING

If you are travelling alone and do not wish to pay the applicable supplement/price for a single room, we will, if you wish and subject to availability, match you with someone of the same sex on a twin to share basis wherever possible. If you select a room sold on this "twin to share" basis you will be sharing with another participant on the tour and not have sole use of the room. In such cases we are not allowed to give any details regarding the name, address or phone contact of the parties requesting sharing arrangements in advance of your arrival at the hotel.

TRAVEL INSURANCE

2:09 Events Ltd are happy to offer to you the following insurance that has been arranged for us by Global Travel Insurance Services Ltd and which is

underwritten by AXA Insurance UK plc. Both companies are Authorised and Regulated by the Financial Services Authority (FSA).

This insurance has been specifically designed so that it covers all of the holidays that we feature, protecting you in full if you have to cancel (including due to sports injury) and providing you with the very best and most effective protection if you are unfortunate enough to require medical attention whilst away from home.

Don't take unnecessary risks by insuring your holiday anywhere else as we cannot accept any responsibility or provide assistance if problems arise as a result of inadequate cover. We are confident that this policy is best for you.

A full policy wording will be sent to you with your confirmation of booking. Full details are also available upon request.

This insurance is only available to persons who are permanently resident and domiciled in the UK and is valid for holiday between 01/01/2009 and 31/12/2009 00:00:00.

INSURANCE PRODUCT SUITABILITY

This insurance is suitable for persons whose Demands and Needs are those of a traveller whose:

- (a) Individual round trip starts and finishes in the UK and is of no more than 120 days duration.
- (b) Age is 90 years or less and is a permanent resident of the United Kingdom.
- (c) Insurance covers athletics and other sports participation.

As this description contains the Key Features of the cover provided it constitutes provision of a statement of demands and needs.

If you would like more information or are unsure of any details contained herein, you should ask Global Travel Insurance Services Ltd for further advice.

SUMMARY OF COVER	
Main policy limits only, please see the policy document for other limits that may apply	
SECTION	LIMIT
Cancellation or Curtailment	£3,000
Personal Accident	£15,000
Medical & Other Expenses	£5,000,000
Hospital Benefit	£300
Personal Luggage Money & Valuables	£2,000
Section	Limit
Loss of Passport	£200
Travel Delay	(a) £60 or (b) £3,000
Missed Departure	£500
Personal Liability	£2,000,000
Legal Expenses	£25,000

POLICY EXCESSES: Cancellation or Curtailment

The first £50 of each and every claim per Insured Person claimed for under this Section is excluded, increased to £100 where You are aged 66 to 75 years and to £150 where You are aged 76 to 90 years (other than in respect of claims for loss of deposit where the excess is £25).

Medical and Other Expenses

The first £75 of each and every claim per Insured Person claimed for under this Section is excluded.

Where You are aged 66 to 75 years the first £150 of each and every claim per Insured Person claimed for under this Section is excluded.

Where You are aged 76 to 90 years the first £300 of each and every claim per Insured Person claimed for under this Section is excluded.

Other Sections

An excess of £50 applies to each and every claim each insured person under the Personal Luggage Money & Valuables and Delayed Departure (b) sections, and £250 under the Personal Liability section.

Increased Excess for Pre Existing Medical Conditions

There is no need to advise us of your pre existing health conditions. Provision for the acceptance of all pre existing health conditions has been made by the application of increased excesses in the event of claims arising.

For claims arising from the treatment of any pre existing illness the excess is further increased as follows –

- (a) Under the Cancellation or Curtailment section - double the normal excess.
- (b) Under the Medical & Other Expenses section
- (c) For persons aged 65 years or less the excess is increased to £500.
- (d) For persons aged 66 to 75 years the excess is increased to £1,000.
- (e) For persons aged 76 to 90 years the excess is increased to £1,500.

You will also need to obtain confirmation from your GP of your fitness to travel.

EMERGENCY ASSISTANCE:

There is a 24-hour emergency assistance service included in the policy so that any insured person may seek assistance in medical emergencies whilst on holiday. Full details are contained in the policy document.

MAIN HEALTH EXCLUSIONS:

We will not pay for claims arising directly or indirectly from the following circumstances existing on the date of applying for this insurance:

- (a) Where You (or any person upon whose health the Trip depends) are undergoing tests for the presence of a medical condition receiving or on a waiting list for or have knowledge of the need for treatment at a hospital or nursing home.

(b) From any terminal illness suffered by You (or any person upon whose health the Trip depends).

(c) From any medical condition for which You (or any person upon whose health the Trip depends) have within 12 months prior to the date of issue of this insurance been diagnosed with a medical condition or have been admitted or undergone a procedure/ intervention in a hospital.

(d) From any recurrence of any psychiatric disorder, anxiety state and/ or depression suffered by You (or any person upon whose health the Trip depends)

(e) Where You are travelling against the advice of a Medical Practitioner.

INSURANCE PRODUCT DISCLOSURE Cancellation Rights

The Insurer provides a Money Back Guarantee enabling you to cancel the insurance within 14 days of issue should the policy not meet your requirements. No refund of premium is provided for cancellations after this time.

Claims

Claims are handled by Towergate Chase Parkinson who act on behalf of the Insurers and not the customer in relation to any claim. The telephone number is 0870 906 3144.

General Queries

If you have any query regarding the cover provided you must contact Global Travel Insurance on 01903 203933 for advice.

Applicable Law

The law applicable to this insurance contract is English Law.

Complaints

If you wish to register a complaint about our service please contact us in writing at the above address. If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

Financial Security

These insurance arrangements are covered by the Financial Services Compensation Scheme (FSCA). You may be entitled to compensation from the scheme if we cannot meet our financial obligations although this depends on the type of business and the circumstances of the claim. Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit. Further information about compensation scheme arrangements is available from the FSCS

	PREMIUMS		
	Europe	USA	Rest of world
Up to 5 days	£28	£49	£39
Up to 10 days	£34	£66	£52
Up to 17 days	£40	£72	£58



RUNNER'S WORLD BOOKING FORM

SEND THIS BOOKING FORM TO: 2:09 Events Ltd, Events House, 63 Osborne Road, Farnborough, Hants GU14 6AP. Tel 01252 373797 Fax 01252 373794 email: info@209events.com



FOR OFFICIAL USE ONLY

DATE RECEIVED _____

BOOKING REF _____

2:09 EVENTS TOUR CHOSEN:	If you are running for a charity: Which one? _____
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CLIENT TO WHOM ALL CORRESPONDENCE SHOULD BE SENT (This person is responsible for the booking and for all those listed on the booking form)

Name: _____

Address: _____

Post Code: _____

Telephone (Home): _____ Work or Mobile: _____ email: _____

Title	First Name (as shown on passport)	Surname (as shown on passport)	Date of Birth	Nationality	Room Type					Vegetarian Yes/No	Do you require 2:09 Events Insurance? Yes/No	Race Participant & Distance (where applicable)	Training Camp participant Yes/No	T-Shirt size S/M/L/XL
					Single	Twin/ Share	Double	Triple	Quad					

Please indicate details of room sharing as appropriate. Please note: Twin room will have 2 beds. Double room will have one bed. Twin to Share arrangements are based on single travellers sharing a twin bedded room with another 2:09 Events client.

HOTEL

Hotel name: _____

Date of arrival in hotel: _____ Date of departure from hotel: _____ No of nights in hotel: _____

FLIGHTS

Flights/Eurostar _____

Departure airport/station: _____ Date: _____ Flight No if known: _____ Departure time if known: _____

Return airport/station: _____ Date: _____ Flight No if known: _____ Departure time if known: _____

PAYMENT DETAILS

A non-refundable deposit as shown in the tour itinerary is payable for travel arrangements booked. You should also include full payment of Travel Insurance premiums if you are taking out 2:09 Events recommended Travel Insurance plus any race entry fees or training camp fees. If you are paying by cheque please make your cheque payable to 2:09 Events Ltd, if you are paying by credit card please complete the credit card details required below. If the credit card is not registered at the address at the top of the booking form please give the registered billing address in the space below.

No of Deposits @ £ per person = £ 2:09 Sports Duffel Bag @ £40 = £ _____

No of Travel Insurance Policies @ £ per person = £ 2:09 Document Belt @ £10 = £ _____

No of Race Entry Fees @ £ per person = £ 2:09 Training T-shirt @ £15 = £ _____ (size: small medium large x-large)

No of Training Camp Fees @ £ per person = £ _____

No of Non-participant Camp Fees @ £ per person = £ 2:09 Coolmax sock @ £5 = £ _____ (size: 3-6 7-9 9-12)

Total payable to 2:09 Events Ltd : £ _____

IF PAYMENT IS BEING MADE BY MASTERCARD/VISA/SWITCH PLEASE COMPLETE THE FOLLOWING DETAILS (Please note: 2:09 Events do not accept AMEX).

Card holder's name: _____

Card number: _____ / _____ / _____ Mastercard/Visa/Switch

Valid from: _____ Expiry date: _____ Security code (last 3 digits in signature strip) _____ Switch issue no: _____

Credit card registered address (if different to client address) _____

2:09 Events may take the final balance from the credit card above 10 weeks before travel YES/NO _____

I agree to indemnify 2:09 Events Ltd for any breach of those persons contracts with 2:09 Events Ltd. I am over 18 years of age and duly authorised to agree to the booking conditions, which I have read, on behalf of all the members of the party named above.

Signature of the person accepting the Booking Conditions as named above: _____ Date: _____